

# Water Resource Management Plan public consultation

We have created this email template to help you respond to the SES Water consultation on their draft Water Resource Management Plan and Business Plan.

Please take the time to personalise the message and highlight to SES Water what you think is important.

Alternatively, you can respond via their survey [here](#).

Deadline to respond: **20<sup>th</sup> February 2023**

## Example email template

Send email to both:

SES Water: [wrm@seswater.co.uk](mailto:wrm@seswater.co.uk)

DEFRA: [water.resources@defra.gov.uk](mailto:water.resources@defra.gov.uk)

**Subject Line:** SES Water Draft Water Resource Management Plan

Dear SES Water and DEFRA,

I am writing to you as a customer of SES Water in response to the public consultation on your draft Water Resource Management Plan 24 (WRMP24).

I care about our precious rivers in the South East of England, especially my local river **[insert river name and any positive memories you have had by the river]**.

I have already seen the devastating impacts climate change has had, from flash flooding to drought, which the WRMP24 plan should be looking to improve through better management of our water resource. Locally, **[insert examples of local impacts you have seen]**.

I believe acceleration of action is required to protect our rivers and water resource for communities and wildlife now, and for future generations, as rivers are our lifeblood. There are key things that are vital to put in place by SES Water to ensure this.

As a SES Water customer, I am urging you to consider my points below in the reviewed plans.

**[We have compiled our responses but please personalise and add in anything you would like to highlight]**

- Rolling out smart meters to give customers a better understanding of how they use water and where they can use less and to enable targeting of leaks in properties is to

be welcomed. However, given one third of water is lost through leaking taps and toilets, the pace of roll out could be increased to reach near 100% coverage well before 2037

- Measures to reduce customer water use during drought and to phase out drought orders/permits which allow abstraction from the environment during drought are welcome. Together these measures will ensure precious habitats have sufficient water in drought conditions
- Steps to reduce the amount of water taken from groundwater, protecting the flow of rare chalk streams, are welcome. However, of concern is the heavy reliance on reducing household and business demand to achieve these abstraction reductions in the short to medium term. SES Water should consider bringing in measures to increase water storage and sources before 2050.

I hope you will help take the action needed.

I look forward to hearing from you.

Yours sincerely,

**[Your name]**

**[Your full address and postcode]**