

Water Resource Management Plan public consultation

We have created this email template to help you respond to the South East Water consultation on their draft Water Resource Management Plan and Business Plan.

Please take the time to personalise the message and highlight to South East Water what you think is important.

Alternatively, you can respond via their survey [here](#).

Deadline to respond: **20th February 2023**

Example email template

Send email to:

DEFRA: water.resources@defra.gov.uk

Subject Line: South East Water Draft Water Resource Management Plan

Dear South East Water and DEFRA,

I am writing to you as a customer of South East Water in response to the public consultation on your draft Water Resource Management Plan 24 (WRMP24).

I care about our precious rivers in the south east of England, especially my local river **[insert river name and any positive memories you have had by the river]**.

I have already seen the devastating impacts climate change has had, from flash flooding to drought, which the WRMP24 plan should be looking to improve through better management of our water resource. Locally, **[insert examples of local impacts you have seen]**.

I believe acceleration of action is required to protect our rivers and water resource for communities and wildlife now, and for future generations, as rivers are our lifeblood. There are key things that are vital to put in place by South East Water to ensure this.

As a South East Water customer, I am urging you to consider my points below in the reviewed plans.

[We have compiled our responses but please personalise and add in anything you would like to highlight]

- Plans to reduce the amount of water removed from the environment to ensure rivers stay flowing are welcome;

- It is pleasing to see significant investment in demand management. However, the target for reducing household water use at 112 litres per person per day, is over the government's target of 110 litres, which other water companies in the south east are aiming to meet. South East Water should be challenged to increase the pace of smart meter and water audit roll out, and do more to target and incentivise very high water users, including in business sectors such as leisure and horticulture. South East Water should step up learning, innovation and testing to ramp up effective demand measures quickly;
- High water-using businesses should be offered greater, more flexible incentives for curbing their demand;
- Timetables should be brought forward for the construction of reservoirs at Broad Oak and a second one at Arlington – and they should be built on the basis that the impacts on local freshwater systems would be beneficial or negligible;
- It is good to see water transfers to improve connectivity within the company's network and also to bring in water from other water company supply areas where there is a surplus.

I hope you will help us take the action needed.

I look forward to hearing from you.

Yours sincerely,

[Your name]

[Your full address and postcode]